

# Tenant Scrutiny Board

## Inquiry into Annual Tenancy Visits

**Do you fully understand the reason for the annual tenancy visit?**

I'm aware that housing Leeds has to perform some visits and the ATV is one they want to do to perform and carry out checks of tenants and property

**Are Annual Tenancy Visits helpful to you?**

I would say to me they are not needed as i'm aware of how to report problems or issues with my tenancy and how up and coming changes are likely to affect me

**Do you think that the questions the Housing Officer asks you are the right questions**

I'm working with the Tenant Scrutiny Board to formulate a new way or better way to get the right questions asked and maybe simplify the ATV for tenants and staff

**Do the Housing staff respect your home and are they polite when they visit?**

I have had no reason to think differently the staff have a nice and friendly approach when visiting my home

**Do you think that the ATV should be by appointment rather than unannounced?**

Again id like to leave this one unanswered as it will form part of our recommendation process and outcomes

**Do you have any suggestions as to how the visits could be done better?**

Again another one id like to leave blank but we are working with housing Leeds to try and better the process

**Do you have any other comments?**